

[The following list is updated about once a month and posted monthly. This list contains a variety of ISPs and similar information services, specifically, contacts at the legal departments for service of subpoenas, court orders, and search warrants. Updates, corrections, and additions always welcome -- please send them to me in the same format as the below entries are made to simplify addition. Due to reformatting by E-Mail servers and clients, lines may become somewhat jagged -- if you require a better copy, just drop me an off-list E-Mail and I will endeavor to send you one. Please note that the most up to date version of this list is always available online in either HTML or Adobe Acrobat PDF format. An additional resource is the Library of Congress' Directory of ISP Agents which is maintained or use in copyright matters and can be found at <http://www.loc.gov/copyright/onlineisp/list/index.html>.]

Online Services List

April 2005 Edition

<http://www.forensicsweb.com>

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Maintained by James Nerlinger, Jr. --> isplist@infobin.org for updates and corrections.

If you have any additions, please put the information in the same format as below.
Please note that all updates come from officers in the field. If you find any inaccuracies, please contact the list maintainer at isplist@infobin.org to make the updates.
Beginning with the 08/01/2000 edition, last update dates are at the end of each entry.

@HOME NETWORK (09/00)

SEE EXCITE, INC BELOW

01 COMMUNICATIONS (01/05)

Contact Name	01 Communications
Online Service	1515 K Street, Suite 100, Sacramento, CA 95814
Online Service Address	888-444-1111
Voice Number	916-554-2180
Fax Number	

ABOVENET (10/01)

See Metromedia Fiber Network

ADELPHIA COMMUNICATIONS (01/05)

Contact Name	W. Mark Herrick, Jr. – Director Data & Network Security
Online Service	Adelphia Communications Corporation (Adelphia.Net)
Online Service Address	5619 DTC Parkway, Suite 800, Greenwood Village, CO 80111
Voice Number	303-268-6440
Fax Number	303-268-6687

AIRTOUCH (see also Verizon Wireless) (12/01)

SEE VERIZON WIRELESS

ALLTEL CORPORATION (01/05)

Contact Name	Custodian of Records
Online Service	Alltel Corporation
Online Service Address	PO Box 2177, Little Rock, AR 72203

Voice Number 888-558-6700 option 1
Fax Number 501-905-4155

ALTAVISTA (09/00)

Contact Name
Online Service AltaVista Company
Online Service Address 1070 Arastradero Road, Palo Alto, CA 94304
Voice Number 650-320-7700
Fax Number 650-320-7720

AMAZON.COM (10/01)

Contact Name Rhonda VanWinkle, Law Enforcement Liaison/Fraud Investigator
Online Service Amazon.Com
Online Service Address
Voice Number 206-266-1279
Fax Number

AMERICA ONLINE (03/02)

Contact Name
Online Service America Online
Online Service Address 22000 AOL Way, Dulles, Virginia 20166
Voice Number 703-265-1933
Fax Number 703-265-2305
Emergencies – Business Hours 703-265-1933
Emergencies – After Hours 703-265-COPS (2677)

In San Francisco:
Francis Soto
466 Ellis Street, Mountain View, CA 94043
650-937-4994
650-428-4366 (Fax)

AMERITECH INTERACTIVE MEDIA SERVICES (10/01)

Contact Name Keith Epstein
Online Service
Online Service Address 300 Convent St., Room 18-C-2, San Antonio, TX 78205
Voice Number 210-246-8623
Fax Number 210-246-8601
Pager 1-800-656-2396

Service of subpoenas, search warrants and court orders via facsimile.
Please be specific when requesting IP information to include IP, address, date, time and time zone.

ANGELFIRE.COM / TRIPOD/TERRALYCOS (09/03)

Contact Name Jamie Carney, Manager of Network Abuse
Online Services Angelfire.com, Tripod.com, TerraLycos
Online Service Address 100 5th Ave., Waltham, MA, 02451
Voice Number 781-466-7029
Fax Number 781-466-7000
E-Mail jaime.carney@corp.terralycos.com

ANYTHINGEMAIL.COM (10/04)

Contact Name Tom Runzo, CEO
Online Services AnythingEmail.Com
Online Service Address 4803 North Dixie Highway, Fort Lauderdale, Florida 33334
Voice Number 954-489-0075
Fax Number 954-337-2248

ARCH PAGING (00/00)

Contact Name Bonnie Miller
Online Service Arch Paging

Online Service Address 11570 Mosteller Road, Cincinnati, OH 45241
Voice Number 513-771-4666
Fax Number 513-782-1960

ARIZONA STARNET (10/01)

Contact Name David Reed
Online Service Arizona StarNet
Online Service Address 4700 South Park Ave., Suite 1, Tuscon, AZ 85714
Voice Number 520-618-9393
Fax Number 520-618-9329

ARMSTRONG CABLE SERVICES (01/05)

Contact Name Kelly Chapman
Online Service Armstrong Cable Services
Online Service Address 660 S. Benbrook Road, Butler, PA 16001
Voice Number 724-283-0925
Fax Number 724-283-9655

AT&T BROADBAND (Formally Mediaone) (10/01)

Contact Name Michael Gosline, Legal Demands Center Manager
Online Service AT&T Broadband
Online Service Address 183 Inverness Dr. West, Suite 100-N, Englewood
Voice Number 720-267-2690
Cell Number 720-480-2777
Fax Number 720-267-2794
E-mail mgosline@broadband.att.com

AT&T GLOBAL NETWORK (Formally IBM Global Network Systems) (10/01)

Contact Name Edgar Stephenson
Online Service attglobal.net
Advantis
500 Mamaroneck Ave, Harrison, NY 10528
Advantis-B – Net Name
Online Service Address 1800 Perimeter Park Dr., Suite 100, Morrisville, NC 27560
Voice Number 919-319-8187
Fax Number 919-319-8154
E-Mail esthenson@att.com

Fax a copy of the process (subpoena, warrant, summons, whatever) to Edgar at the same time it is sent to one of the agents so that the request is processed as quickly as possible. Also, anyone can call Edgar to get the name, address, and phone numbers for an agent in each state.

AT&T WORLDNET (10/01)

Contact Name Edgar Stephenson
Online Service AT&T Worldnet,
Advantis
500 Mamaroneck Ave, Harrison, NY 10528
Advantis-B – Net Name
Online Service Address 1800 Perimeter Park Dr., Suite 100, Morrisville, NC 27560
Voice Number 919-319-8187
Fax Number 919-319-8154
E-Mail esthenson@att.com

Fax a copy of the process (subpoena, warrant, summons, whatever) to Edgar at the same time it is sent to one of the agents so that the request is processed as quickly as possible. Also, anyone can call Edgar to get the name, address, and phone numbers for an agent in each state.

AUTHORIZE.NET (Internet Billing Firm) (08/00)

Contact Name David Heaps
Online Service Authorize.Net
Online Service Address 3311 North University, Provo, UT 84604

Voice Number 801-818-3311 X104
Fax Number 801-818-3312

BARGIELEER CORPORATION (03/02)

Contact Name Marc P. Ossinsky, Legal Department
Online Service Bargieleer Corporation Transaction Services
Online Service Address 16635 SW 6th Street, #399, Pembroke Pines, FL, 33127
Voice Number 954-450-6314
Fax Number 945-450-5920

BELL ATLANTIC INTERNET SOLUTIONS (08/00)

Contact Name Lauren Crowder – Legal Department
Online Service Bell Atlantic Internet Solutions
Online Service Address 1880 Campus Commons Dr., Reston, VA 20191
Voice Number 703-295-4401
Fax Number 703-295-4238

BELL ATLANTIC MOBILE (10/01)

Contact Name
Online Service
Online Service Address
Voice Number 908-306-4200
Fax Number 908-6589594

BELLSOUTH TELECOMMUNICATIONS (06/04)

Contact Name Andrew Houtz, Internet Legal Compliance
Online Service BellSouth Internet Service
Online Service Address 575 Morosgo Drive NE, Room 5D42, Atlanta, GA 30324
Voice Number 404-499-5217
Fax Number 404-499-5222

BLACK PLANET (08/03)

Contact Name Omar Wasow, Executive Director
Online Service Black Planet.com
Online Service Address New York, NY
Voice Number (212)-431-4477
Fax Number
E-Mail Omar@mail.blackplanet.com

BLUELIGHT (08/03)

Contact Name Matt Moran, Custodian of Records
Online Service Bluelight Internet Services, Inc
Online Service Address 75 9th Ave, 4th Fl, New York, NY 10011
Voice Number 212 596 9009, (212) 597-9496 (Matt Moran)
Fax Number 212 597 9125

BRIGHT HOUSE NETWORKS (11/04)

Contact Name Sabin, Bermant & Gould; Attention: Hugo Bonifaz
Online Service Bright House Networks
Online Service Address Four Times Square, New York, NY 10036-6526
Voice Number 212-381-7077
Fax Number 212-381-7234

CABLE & WIRELESS, INC (10/04)

(SEE SAVVIS)

CARROLLNET (08/00)

Contact Name Nora O'Conner, Vice President
Online Service CarrollNet (carroll.com)
Online Service Address 905 Main Street, Hackensack, NJ 07601
Voice Number 201-489-3654

Fax Number 201-488-1093

CHARTER COMMUNICATIONS (03/05)

Contact Name Jason Bradley
Online Service Charter Communications
Online Service Address
Voice Number 314-543-5754
Fax Number 314-909-0609
LE Instructions <http://www.chartersafeschools.com>

CHEK.COM

Contact Name
Online Service
Online Service Address 465 Main Street, Suite 800, Buffalo, NY 14203
Voice Number 716-853-1362
Fax Number 716-332-0081

CINCINNATI BELL FUSE.NET / ZOOMTOWN (08/00)

Contact Name S. McCammon, Director Of Security
Online Service Cincinnati Bell Telephone, Inc.
Online Service Address 201 East Fourth Street, Cincinnati, Hamilton County, Ohio 45202
Voice Number 513-397-6800
Fax Number 513-381-5352

CJB.NET (08/02)

Contact Name Eric Grimm (Eric.Grimm@cyberbrief.net)
Online Service Address 320 South Main St., Ann Arbor, MI 48107-7341
Voice Number 734-332-4900 (Voice)
Fax Number 734-332-4901 (Fax)
Additional Contact Christopher J Butdorf (Owner)

CLEARSOURCE, INC

Contact Name Matt Tankesley, VP Information & Broadband Data System
Online Service Clear Source, Inc
Online Service Address 1825-B, Suite 100, Austin, TX 78758
Voice Number 512-381-7303
Fax Number 512-381-1966

COMCAST CABLE COMMUNICATIONS (01/05)

Contact Name Sharma Austin, Legal Analyst
Online Service
Online Service Address 1800 Bishops Gate Blvd, Mt. Laurel, NJ 08054
Voice Number (856)-317-7214

1-800-871-6298 (Comcast Legal Demands Center, Option 4 for LE/Govt.)

Subpoena response for all non-IP/Internet related matters (telephone services, cable services, etc.)

856-317-7272 (Network Abuse/Policy Enforcement Group)

Comcast's operations are divided into two groups – an IP services group that handles all Internet related matters (Sharma's team in NJ) and a legal demands group that handles everything else (located in CO).

COMPUSERVE INTERACTIVE SERVICES, INC. (08/00)

Contact Name Dan Piskur, Security Manager & Legal Liaison
Online Service CompuServe Interactive Services, Inc.
Online Service Address 5000 Arlington Centre Blvd., Columbus, OH 43220
Voice Number 614-538-4257
Fax Number 614-457-9665
E-Mail Contact 70000.753@compuserve.com

COOL.COM (08/00)

Contact Name Timothy Lee, Administrative Contact, Technical Contact
Online Service Cool.com
Online Service Address P.O. Box 3161 Bellevue, WA 98009
Voice Number 206-696-2664
Fax Number 801-749-3601
Email Contact timlee@cool.com
Legal Rep: Steve Mutkoski Preston, Gates, and Ellis 206-467-7620 (can just fax to Timothy Lee)

COVAD (02/04)

Contact Name Legal Department
Online Service Covad Communications
Online Service Address Attn Legal Dept 3420 Central Expressway Santa Clara, CA 95051
Voice Number 888-801-6285
Fax Number 408-616-6604
Fax service accepted with hard copy via mail

COX COMMUNICATIONS (05/04)

Contact Name Randy Cadenhead
Online Service Cox.net
Online Service Address 1400 Lake Hearn Drive, Atlanta, GA 30319
Voice 404-269-6761
Fax 404-843-5845
E-mail Contact Randy.Cadenhead@cox.com

CYBERGATE (00/00)

Contact Name Teresa Israels
Online Service Cybergate
Online Service Address. 1301 West Newport Center DR. Deerfield Beach, FL. 33442
Voice Number 954 429-8070
E-Mail Contact security@gate.net

DAKOTA COMMUNICATIONS (00/00)

Contact name Phil Grant
Online Service Dakotacom.net
Online Service Address 5055 East Broadway, Suite A110, Tucson, AZ 85711
Voice Number (520) 624-6691
Fax Number (520) 745-3833
Main Number (520) 745-3900
General contact Pamela Crim
E-Mail pam@dakotacom.net

DELL CORPORATION (10/04)

Brad Bryson
Loss Prevention Investigator
Dell Global Security
512-725-1821
Brad_Bryson@Dell.Com

DIGITAL FIBER NETWORK (00/00)

Contact Name Lowell Stone
Online Service Digital Fiber Network
Online Service Address 300 West Osborn Road #108, Phoenix AZ 85013
Voice Number (602) 285-1144
Fax Number (602) 285-1155
E-Mail lowell@dfni.com

DLP TECHNOLOGIES INCORPORATED (00/00)

Contact Name Lee Penn

Online Service DLP Technologies, Incorporated
Online Service Address 7444 Jager Court, Cincinnati, OH 45230
Voice Number 513-232-7791
Fax Number 513-232-7801

DONET (00/00)

Contact Name David Mezera (dmezera@donet.com)
Online Service The Dayton Ohio Network
Online Service Address 1425 Arbor Avenue, Dayton, Ohio 45420
Voice Number 937-256-7288
Fax Number 937-258-5331

DOYLESTOWN COMMUNICATIONS INC (02/04)

Contact Name Alex Desberg
Online Service Doylestown Communications Inc. d/b/a Ohio.net
Online Service Address 37 East Marion Street, Doylestown, OH 44230
Voice Number 888-881-0805
Fax Number 330-658-0123

DYNAMIC NETWORK SERVICES, INC (Dyndns.Org) (02/05)

Contact Name Thomas J. Daly, Chief Infrastructure Officer
Online Service Dyanmic Network Services, Inc.
Online Service Address 1 Sundial Ave, Suite 301, Manchester, NH 03103
Voice Number 603-668-4998, Ext 137
Fax Number 603-668-6474
E-mail tom@dyndns.org

EARTHLINK / MINDSPRING (10/04)

Contact Name Subpoena Compliance Division, Esteban Martorell
Online Service Earthlink Network Inc.
Online Service Address Earthlink Legal Department, 1375 Peacetrete Street, NE , Level A, Atlanta, GA 30309
Voice Number (404) 748-6191

Subpoenas and search warrants are only accepted via US Certified Mail, UPS, FEDEX, and Airbourne Express

EBAY (10/04)

Contact Name Fraud Investigations Team
Online Service Ebay/PayPal
Online Service Address 2211 North First Street, San Jose, California 95131
Voice Number (408) 967-9919
Fax Number (408) 967-9915
E-Mail stopfraud@ebay.com
WWW <http://pages.ebay.com/securitycenter/howcontact.html>

EBOARD (08/00)

Contact Name Gordon Brott or Brad Peterson
Online Service www.eboard.com
Voice Number 617-923-4244

EMR DATA SERVICES/METROCENTER INTERNET (00/00)

Contact name Slade Grove
Online Service EMR Data Services / Metrocenter Internet
Online Services Address 22402 North 19th Avenue, Phoenix, AZ 85027
Voice Number (623) 581-0842
Fax Number (623) 581-9499
E-mail slade@emrcorp.net

EONET (01/05)

Contact Name Paulette
Online Service EoNet
Online Service Address 6380 Phelan Blvd, Beaumont, TX 7706
Voice Number 866-914-1700 / 409-833-1700
Fax Number 409-833-7612

EPIX INTERNET SERVICES (12/04)

Contact Name ATTN: CTE Legal Department, Susan Butchko-Krisa
Online Service Epix Internet Services
Online Service Address 100 CTE Drive, Dallas, PA 18612
Voice Number 570-631-3239
Fax Number 570-631-2899

EPOCH NETWORKS (00/00)

Contact Name Heidi Griffin
Online Service Epoch Networks (ENI.NET)
Online Service Address 555 Anton Blvd., Costa Mesa, CA 92626
Voice Number 949-474-4950
Fax Number 714-327-2031

EROLS INTERNET / RCN (12/01)

SEE RCN

EUDORAMAIL (11/00)

SEE QUALCOMM, INC.

EVERYONES INTERNET INC. (12/04)

Contact Name Chris Newcomb
Online Service Everyone's Internet (EV1.Net, EV1Servers.Net)
Online Service Address 390 Benmar, Suite 200, Houston, TX 77060
Voice Number 713-579-2851
Fax Number 713-554-5527

EXCITE, INC. (01/04)

Contact Name Annie Cappeller, Custodian of Records
Online Service The Excite Network (Excite.com among others)
Online Service Address One Bridge Street, Suite 42, Irvington, NY 10533
Voice Number (914) 826-2087
Fax Number (914) 591-1828

EXODUS COMMUNICATIONS, INC. (10/01)

Contact Name
Online Service Exodus Communications, Inc.
Online Service Address 2831 Mission College Blvd., Santa Clara, CA 95054
Voice Number 1-888-2-EXODUS
E-mail Exodus Abuse Investigations abuse@exodus.net

EXP.NET (01/05)

Contact Name Robert Bentz
Online Service EXP.Net
Online Service Address 755 S. 11th Street, Suite 247, Beaumont, Texas 77701
Voice Number 409-832-4046 / 888-832-4046
E-mail support@exp.net

FASTNET INTERNET SOLUTIONS (08/03)

Contact Name Mike Najarian, Dir Network Engineering
Online Service FastNet Internet Solutions
Online Service Address 3864 Courtney St. Bethlehem, PA 18017
Voice Number 1-888-321-3278 ext 606
Fax Number Fax: (610) 807-0904

FLASHNET PRODIGY (10/04)

SEE ^ INTERNET SERVICES

FLORIDA DIGITAL NETWORK COMPANY (01/01)

Contact Name Matthew Feil
Online Service Florida Digital Network Company
Online Service Address 390 North Orange Avenue, Suite 2000, Orlando Florida 32801
Voice Number 904-425-6100 OR 888-531-8324
Fax Number 407-835-0309
E-mail mfeil@floridadigital.net

FREEDRIVE, INC. (08/00)

Contact Name Nick Avgerinous, General Counsel
Online Service Freedrive, Inc.
Online Service Address 901 W. Jackson, Suite #205, Chicago, IL 60607
Voice 312-455-9500
Fax 312-455-9900

FREEL.NET (08/00)

Contact Name Michelle Proper
Online Service FreeL.net
Online Service Address 2505 South 320th Street, Suite 200 Federal Way, WA 98003 ATTN: Michelle Proper
Voice Number 253-796-6500 x1332
Fax Number 413-812-9572
(**FAX and HARD COPY**)

FRONT RANGE INTERNET, INC (08/03)

Contact Name Andy Neely, VP Technical Operations
Online Service Front Range Internet Inc.
Online Service Address 213 Linden Street Suite 200, Fort Collins CO 80524
Voice Number 970-212-0700
Fax Number 970-224-3883
E-Mail neely@frii.net

GALVESTONBAY.NET (01/04)

Contact Name Tommy Waldrop
Online Service Galvestonbay.net
Online Service Address 2951 Marina Bay Drive, #130-310, League City, TX 77573
Voice Number 281-334-5019
Fax Number 281-538-6880

GLOBAL CROSSING (03/02)

Contact Name Andrew Ramsey, Manager, Policy Enforcement
Online Service Global Crossing (gblx.net, globalcrossing.net, globalcrossing.com, quza.net, radicalinternet.com, ixnet.com, ipc.com)
GlobalCenter (globalcenter.net)
Primenet (primenet.com)
Online Service Address 14605 South 50th Street, Phoenix, AZ 85044-6471
Voice Number 602-357-6123
Fax Number 602-357-6322
E-Mail Contact aramsey@gblx.net

GMAIL (GOOGLE) (03/05)

Contact Name Nicole Wong, Associate General Counsel
Online Service Gmail, Google Inc.
Online Service Address 1600 Amphitheatre Parkway, Mountain View, CA 94043
Voice Number 650-623-4000
Fax Number 650-618-1806
E-mail legal-support@google.com

GO2NET, INC. (08/00)

Contact Name Ethan Caldwell, General Counsel
Online Service Go2Net, Inc.
Online Service Address 999 Third Avenue, Suite 1700, Seattle, WA 98104
Phone 206-447-1595
FAX 206-447-162

GO.COM (10/01)

Contact Name Rusty Duncan
Online Service
Online Service Address 1399 Moffett Park Dr., Sunnyvale, CA 94089
Voice Number 408-543-6430
Fax Number 408-734-9355

GENUITY (Formally known as - GTE INTERNETWORKING) (11/01)

Contact Name David Bowie, Network Abuse Team Leader
Online Service gtei.net, bbnplanet.com, bbnplanet.net, genuity.com, genuity.net,
dialinx.net, nap.net (but not gte.net)
Online Service Address Genuity, Legal Department, MS 27/53A, 225, Presidential Way,
Woburn, MA 01888
Voice Number 800-632-7638 (24x7)
Fax Number 781-262-2819 ATTN: OPERATIONS SECURITY
E-Mail dbowie@genuity.net
Emergencies request security escalation via main number
fax + hard copy (need to be a specific as possible-they are an "ISP for ISP's", NetZero, etc...)

GET THERE LP (10/01)

Contact Name Shannon McCallum, Rick Policy / LeeAnn Pruitt, Travel Agency Accounting
Manager
Online Service 400 Internet-based travel-related web sites, including United.com, Airlines of
the World, and American Express Travel
Online Service Address
Voice Number
Fax Number
E-Mail shanmac@sprintmail.com / lp Pruitt@getthere.com

GRAND CENTRAL STATION INTERNET SERVICES INC (10/01)

Contact Name
Online Service
Online Service Address P.O. Box 17881, Shreveport, LA 71138
Voice Number 318-682-4427
Fax Number 318-687-2171
E-Mail Postmaster@gcstation.net

GUESTBOOK.NU (08/00)

Contact Name Magnus Tibell
Online Service PAIR NETWORK (See Below)
Owner Address 3A Webcon, Januarigatan 14, Gothenburg 4515 Sweden
Voice Number +46 31 4668840
E-mail magnus.tibell@goteborg.mail.telia.com

(Although this is a Swedish owned service, it is actually hosted in the US by Pair Network. Contact information for Pair Network is below.)

GREAT WORKS INTERNET (GWI NET) (08/00)

Contact Name TC Hazzard, Esq. General Counsel
Online Service GWI Net (Great Works Internet)

Online Service Address 8 Pomerleau Street, Biddeford, ME 04005
Voice Number (207) 286-2054
Fax Number (207) 286-2061
E-mail GWI Abuse abuse@gwi.net
GW Legal legal@gwi.net

HARDY TELECOMMUNICATIONS (03/04)

Contact Name Phillip Miller
Online Service Hardy Telecommunications
Online Service Address 2225 Kimseys Run Road. Lost River, WV 26810
Voice Number 304-897-7500

HAWK COMMUNICATIONS (01/05)

Contact Name Custodian of Records, Attn: Abuse Department
Online Service Hawk Communications aka Joy Internet
Online Service Address 3530 Ashford Dunwood Drive, Atlanta, GA, 30319
Voice Number 866-468-6564
Fax Number 770-349-3415

HIGH SPEED ACCESS CORPORATION (09/00)

Contact Name John Hundley, General Counsel
Online Service High Speed Access Corporation
Online Service Address 10300 Ormsby Park Place, Louisville, Kentucky 40223
Voice Number 502-420-7200
Fax Number 502-420-7201

HOMESTEAD.COM INC

Contact Name Michael Henry, Corporate Counsel
Online Service
Online Service Address 3375 Edison Way, Menlo Park, CA 94025
Voice Number 650-549-3342
Fax Number 650-364-7329
E-Mail Mhenry@homestead-inc.com

HOPEWELL FAMILY COMMUNICATIONS (00/00)

Contact Name Yolanda Miller
Online Service Hopewell Family Communications
Online Service Address 5350 W. New Market Road, Hillsboro, OH 45133
Voice Number 937-378-4722

HOTMAIL (10/04)

SEE MSN

IBILL (09/03)

Contact Name Subpoena Department
Online Service IBill
Online Service Address 2200 SW 10th Street, Deerfield Beach, FL 33442-7622
Voice Number
Fax Number (954)363-4407

ICG NETAHEAD INC (02/04)

Contact Name Stephanie Rink
Online Service ICG telecom Group Inc
Online Service Address 161 Inverness Dr, Englewood, CO 80112
Voice Number 303-208-5368
Fax Number 303-832-9050

IDT INC (02/01)

Contact Name Soldin McLaughlin
Online Service IDT Inc.
Online Service Address 520 Broad St. Newark, NJ 07102
Voice Number 973-438-4560
Fax Number 973-438-1455

INFO2000 CORPORATION (00/00)

Contact Name Larry Hower
Online Service Info2000.NET
Street Address 210 S. Mason, Fort Collins, CO 80524
Voice Number 800-404-3647 / 970-416-1211
Fax Number Unknown

IH2000 (00/00)

See EONET

ILLINOIS CENTURY NETWORK (08/03)

Contact Name Brian Wanless
Online Service
Online Service Address 120 West Jefferson, Suite B, Springfield, IL 62702
Voice Number (217)-557-6555
Fax Number (217)-557-6550

INAME CORPORATION (11/00)

SEE NET2PHONE EMAIL (Other names: iame.net, iname.com, mail.com, E-Mail.com, globecomm.com)

INFOSPACE.COM (08/03)

Contact Name
Online Service InfoSpace.Com
Online Service Address 601 108th Ave N.E., Bellevue WA 98004
Voice Number 425-201-6100 (Corp HQ)
Fax Number 425-201-8782 (Legal Dept.)

INREACH INTERNET

Contact Name Keith Chiles (Head of IS Department) – kchiles@inreach.com
Heather Pope (Postmaster) - postmaster@inreach.com
Online Service
Online Service Address
Voice Number
Fax Number

INTERMEDIA COMMUNICATIONS, INC. (09/00)

Contact Name Kim Hinson
Online Service Intermedia Communications, Inc.
Online Service Address FLT-HQ6, 1 Intermedia Way, Tampa Bay FL 33547
Voice Number 813-829-4323
Fax Number 813-829-2312

INTER STAR COMMUNICATIONS (00/00)

Contact Name Andrew Johnson or Ted Best
Online Service Inter Star Communications
Online Service Address 102 Sampson St, Clinton, NC 28329
Voice Number 910-592-8992
Fax Number 910-592-2908
E-Mail tbest@intrstar.net

IOWA NETWORK SERVICES, INC. (00/00)

Contact Name James Turner
Online Service Iowa Network Services, Inc.
Online Service Address 321 Eighth Street, Des Moines, IA 50309

Voice Number 800-205-1110
Fax Number 515-830-0552

IPASS, INC. (00/00)

Contact Name Jennifer Ulveling, Director of Contracts & Corporate Counsel
Online Service Ipass, Inc.
Online Service Address 3800 Bridge Parkway, Redwood City, CA 94065-1171
Voice Number 650-318-0430
Fax Number

IPOWERWEB, INC. (12/04)

Contact Name Christopher Gonzalez (General Counsel)
Online Service iPowerWeb, Inc.
Online Service Address 2800 28th Street Suite 205, Santa Monica, CA 90405
Voice Number 888-511-4678
Fax Number 818-588-3923
E-mail legal@ipowerweb.com

JUNO ONLINE SERVICES (04/04)

Contact Name Andrew Mercer, Custodian of Records
Online Service Juno Online Services, Juno.com
Online Service Address 75 9th Ave, 4th Fl, New York, NY 1001
Voice Number 212-596-9009, (212) 597-9795 (Andrew Mercer)
Fax Number 212-597-9125

JUSTICE.COM (10/01)

Contact Name Leah Brecunier (Legal Assistance)
Voice Number 415-344-5528 (Voice)
Cell Number 415-254-5482 (Cell)
Fax Number 415-808-8883 (Fax)
E-mail lbrecunier@cp.net

LEVEL 3 COMMUNICATIONS (09/03)

Contact Name Natalie Mihalek
Online Service Level 3 Communications
Online Service Address 1025 El Dorado Blvd., Broomfield, CO 80021
Voice Number 720-888-7015
Fax Number 720-888-5631

LYCOS (09/03)

See Terralycos

MCI WORLD COM / UUNET

Contact Name
Online Service MCI World Com Dial Up
Online Service Address 1000 Holcomb Road, Roswell, GA 30078
Voice Number 1-800-998-5520
Fax Number 770-998-9096

M-WEB (00/00)

Contact Name Rick Stenger
Online Service M-Web
Online Service Address Private Bag X14, Tyger Valley 7536, Capetown, South Africa
Voice Number +27 21 918 8734
Fax Number +27 21 918 8915

MAGUS NET (00/00)

Contact Name Jean Francois
Online Service MagusNet
Online Service Address 1201 East Washington Avenue, Gilbert, AZ 85234

Voice Number (480) 892-8186
E-Mail admin@magusnet.com

MAIL.COM (See also NET2PHONE.COM (08/03))

Contact Name James Lamb, Security & Compliance Department
Online Service Net2Phone.com
(Other names: iame.net, iname.com, mail.com, E-Mail.com, globecomm.com)
Online Service Address 1372 Broadway, 20th Floor, New York, NY 10018 Attn: James Lamb
Voice Number 646-223-1278
Fax Number 646-223-1206
All domains run by Net2Phone are not run by eXact Advertising LLC, dba Mail.Com
There is a \$25.00 fee for all legal compliance research and processing fee per each e-mail address subpoenaed.

MAINELYDOMAINS.COM (06/04)

Contact Name Jon Gauthier, President/Owner
Online Service Mainely Domains Dot Com
(downeastdirectory.com/mainedialup.com/mainedialup.net)
Online Service Address 14 Church Lane, Otis, Maine 04605
Voice Number 207-537-5664

MCLEOD USA (Formally known as SPLITROCK (10/01))

Contact Name Network Security Department
Online Service McLeod USA Company
Online Service Address 9012 New Trails Drive, Woodlands, Texas 77381
Voice Number 281-465-1200
Fax Number 281-465-1957

MEDIACOM COMMUNICATIONS CORP. (05/04)

Contact Name Bruce Gluckman
Online Service Mediacom Communications Corp.
Online Service Address 100 Crystal Run Road, Middletown, NY 10941
Voice Number 845-695-2650
Fax Number 845-695-2669

MEDIAONE / AT&T Broadband(11/00)

SEE AT&T BROADBAND

METROCALL (03/02)

Contact Name Sophia Levin
Online Service my2way.com
Online Service Address 890 Heinberg Street, Pensacola, FL, 32501
Voice Number 800-333-4722
Fax Number 800-890-7243 ext 3053

METROMEDIA FIBER NETWORK

Contact Name Abuse/Investigations
Online Service AboveNet
Online Service Address 8201 Greensboro Drive, Suite 800, McLean, VA 22102
Voice Number 866-405-3147 (Security Operations Center)
Fax Number 703-506-3973
E-Mail Abuse@above.net

MICROSOFT CORPORATION (08/03)

Contact Name Microsoft Security
Online Address Microsoft, Corporation, 1 Microsoft Way, Redmond, WA 98052-6399
Voice Number 425-706-0000 (24 Hr Emergency Law Enforcement Hotline)
Fax Number 425-936-7329

MODEMPOOL.COM

Contact Name Charlene Palmer/ Robert Whitaker
Online Service Modempool.com

Online Service Address 402 N. Pleasant St., Jackson, MI 49202
Voice Number 517-789-5145
Fax Number 516-787-2327
E-Mail Char@modempool.com/Robt@modempool.com

MSN (10/04)

The following should be used for all MSN Properties including WebTV, Chat etc.

Contact Name MSN Custodian of Records
Online Service MSN, Microsoft Corporation
Online Service Address 1 Microsoft Way, Redmond, Washington, 98052-6399
Voice Number 425-722-1299
Fax Number 425-727-3490
Responses will be sent via facsimile, unless otherwise requested

MSN Hotmail and .NET Passport:

Contact Name MSN Custodian Of Records
Online Service Address 1065 La Avenida, Building 4, Mountain View, CA 94043
Voice Number 425-722-1299
Fax Number 650-693-7061
Responses will be sent via facsimile unless otherwise requested.

NET2PHONE EMAIL (See also MAIL.COM) (08/03)

Contact Name James Lamb, Security & Compliance Department
Online Service Net2Phone.com
(Other names: iame.net, iname.com, mail.com, E-Mail.com, globecomm.com)
Online Service Address 1372 Broadway, 20th Floor, New York, NY 10018 Attn: James Lamb
Voice Number 646-223-1278
Fax Number 646-223-1206
All domains run by Net2Phone are not run by eXact Advertising LLC, dba Mail.Com
There is a \$25.00 fee for all legal compliance research and processing fee per each e-mail address subpoenaed.

NET ACCESS CORP (AKA NAC.NET) (10/01)

Contact Name
Online Service
Online Service Address 1719 Route 10 East, Suite 111, Parsippany, N.J. 07054
Voice Number 973-590-5000
1-800-NET-ME-36
973-590-5100 (Tech Support)
Fax Number 973-590-5080

NETCOM ONLINE COMMUNICATIONS (10/01)

Contact Name Spencer Doherty
Online Service Netcom Online Communications
Online Service Address Two North Second Street, San Jose, CA 95131
Voice Number
Fax Number

NETDOOR (08/00)

Contact Name Marshall Morgan, President
Online Service Internet Doorway, Inc (netdoor.com)
Online Service Address 111 East Capitol Street, Suite 315, Jackson MS, 39201
Voice Number 601-969-1434
Fax Number 601-969-3838

NETMONGER COMMUNICATIONS (00/00)

Contact Name Arthur Scott Peacock, Director of Operations
Online Service NetMonger Communications

Online Service Address 2467 Merrick Road, Bellmore, NY 11710
Voice Number 516-221-6664 ext. 107
Fax Number 513-221-9294
E-Mail Contact scott@netmonger.net

NETSCAPE (05/04)

Contact Name Legal Department, Francis Soto
Online Service Netscape
Online Service Address 360 West Caribbean Dr., Sunnyvale, CA 94089
Voice Number 650-937-5898
650-937-5555 (Emergency contact number)
Fax Number 650-937-4366

NETSETTER.COM (10/01)

Contact Name James Powers, Chief Privacy Officer & General Counsel
Online Service
Online Service Address 11465 Sunset Hills Road #200, Reston, VA 20190
Voice Number 703-438-2000
Fax Number 703-438-2051

NETWORK SOLUTIONS, INC. (01/01)

Mary Outland
Security Analyst (NSI Corporate Security Group)
voice - 703-326-2703
fax - 703-326-2866

Don Parsons
Subpoena Compliance Administrator (NSI Legal Office)
voice - 703-742-4909
fax - 703-742-9893

US Surface Address:
505 Huntmar Park Drive
Herndon, VA 20170
Main Number: 703-742-0400

NETZERO (04/05)

Contact Name Anthony DeToro, Corporate Counsel
Online Service NetZero
Online Service Address 21301 Burbank Blvd., Woodland Hills, CA 91367
Voice Number 818-287-3316
Fax Number 818-287-3010
E-Mail Contact anthonyd@corp.netzero.net

NOW ONLINE (10/01)

Contact Name
Online Service Now Online
Online Service Address 781 Beta Drive, Suite C, Mayfield Village, OH 44143
Voice Number 440-720-3750, ext 1303
Fax Number 440-684-9641

OHIO.NET (02/04)

SEE DOYLESTOWN COMMUNICATIONS

ORBITZ LLC (10/01)

Contact Name Shannon McCallum, Risk Policy / Thomas Hill, Corporate Information
Systems Manager
Online Service
Online Service Address
Voice Number
Fax Number

E-Mail shanmac@sprintmail.com or smacallum@orbitz.com / thill@orbitz.com

ONEBOX (03/04)

Contact Name Marc Aronowitz, Director of Legal Affairs
Online Service Onebox.com
Online Service Address c/o Call Sciences, Inc., 379 Thornall Street, Suite 1100, West Tower,
Edison, NJ 08837
Voice Number 732-632-3821
Fax Number 732-632-3821
E-Mail

ONENET COMMUNICATIONS (00/00)

Contact Name Larry Moyer
Online Service OneNet Communications
Online Service Address 9944 Reading Road, Cincinnati, Ohio 45241
Voice Number 513-618-2107
Fax Number 513-618-2001

OZARKISP.NET (02/04)

Contact Name Roger Massey, Owner
Online Service Oz Communication Corporation d/b/a Ozarkisp.net
Online Service Address P.O. Box 216, Hwy 66 East, Leslie, AR 72645
Voice Number 870-447-3123
Fax Number 870-447-3150

PACIFIC BELL INTERNET SERVICES (10/04)

SEE SBC INTERNET SERVICES

PAIR NETWORK (08/00)

Contact Name Chris Carter
Online Service Pair Network
Online Service Address 2403 Sidney #510, Pittsburgh, PA 15203
Voice Number 412-681-6932
Fax Number 412-681-6945

PAYME.COM (09/00)

Contact Name Charmaine Velez
Online Service PayMyBills.Com / PayMe.Com
Online Service Address IdeaLab, Fourth Floor 55 S. Lake Avenue, Pasadena, CA 91101
Attn: Charmaine Velez
Voice Number 626-229-2926
Fax Number 626-229-3006
Email Charmaine.Velez@paymybills.com

PAY PAL (10/04)

SEE EBAY

PENTELEDATA, INC (AKA PROLOG, PTD.NET) (00/00)

Contact Name Joanne Norwood / Michele Fredicks, Customer Service Managers
Online Service PenTeleData, Inc AKA Prolog (ptd.net)
Online Service Address PO Box 197, Palmerton, PA 18071
Voice Number 800-804-5783
Fax Number 610-826-2751
E-Mail jnorwood@ptd.net

PRODIGY - (10/04)

SEE SBC INTERNET SERVICES

PSI NET (08/00)

Contact Name General Counsel's Office (Investigatory Process)
Online Service PSINet, Inc.
Online Service Address 44983 Knoll Square, Ashburn, VA 20147
Voice Number 703-726-4100
Fax Number 703-726-4265
E-mail paralegal@psi.com

(PSINet offers an FAQ for LE and Civil inquiries. The above contact info is for LE inquiries.)

QUALCOMM, INC. (11/00)

Contact Name Unknown
Online Service Eudoramail
Online Service Address 5775 Morehouse Dr., San Diego CA 92121
Voice Number 858-651-0210
Fax Number Unknown

QWEST COMMUNICATIONS (08/03)

Contact Name Lynn Appello
Online Service qwest.com
Online Service Address 1801 California St., Denver, CO 80202
Voice Number 303.896.6640 (Lynn Appello direct line) , 800-899-7780
Fax Number 303.896.4608
E-Mail lynn.appello@qwest.com
Pager 877.418.6623

Please note:

Qwest has now altered the arrangements we previously had with US West.

You have to deliver a hard copy of your subpoena to their statutory agent in each state (see below)

The agent then "validates" it, and notifies legal, who then notify security to start working on it.

The only way they will accept a fax subpoena is in the case of a life-threatening emergency, and they make that call.

Alabama

The Corporation Company - 2000 Interstate
Park Drive - Suite 204 - Montgomery,
Alabama 36109

Alaska

C T Corporation System - Suite 300 - 801
West Tenth Street - Juneau, Alaska 99801

Arizona

C T Corporation System - 3225 North Central
Avenue - Phoenix, Arizona 85012

Arkansas

The Corporation Company - 425 West Capitol
Ave - Suite 1700 - Little Rock, Arkansas
72201

California

C T Corporation System - 818 West Seventh
Street - Los Angeles, California 90017

Colorado

C T Corporation - 1675 Broadway - Denver,
Colorado 80202

Connecticut

C T Corporation System - One Commercial
Plaza - Hartford, Connecticut 06103

Delaware

The Corporation Trust Company - 1209
Orange Street - Wilmington, Delaware 19801

DC, Washington

C T Corporation System - 1025 Vermont Avenue, N.W. - Washington, D.C. 20005

Florida

C T Corporation System - 1200 South Pine Island Road - Plantation, Florida 33324

Georgia

C T Corporation System - 1201 Peachtree Street, N.E. - Atlanta, Georgia 30361

Hawaii

The Corporation Company, Inc. - 1000 Bishop Street - Honolulu, Hawaii 96813

Idaho

C T Corporation System - 300 North 6th Street - Boise, Idaho 83701

Illinois

C T Corporation System - 208 S. LaSalle Street - Chicago, Illinois 60604

Indiana

C T Corporation System - 36 S. Pennsylvania Street, Suite 700 - Indianapolis, Indiana 46204

Iowa

C T Corporation System - 2222 Grand Avenue - Des Moines, Iowa 50312

Kansas

The Corporation Company, Inc. - 515 South Kansas Ave - Topeka, Kansas 66603

Kentucky

C T Corporation System - Kentucky Home Life Building - Louisville, Kentucky 40202

Louisiana

C T Corporation System - 8550 United Plaza Boulevard - Baton Rouge, Louisiana 70809

Maine

C T Corporation System - One Portland Square - Portland, Maine 04101

Maryland

The Corporation Trust Incorporated - 300 East Lombard Street - Baltimore, Maryland 21202

Massachusetts

C T Corporation System - 101 Federal St. - Boston, Massachusetts 02110

Michigan

The Corporation Company - 30600 Telegraph Road - Bingham Farms, Michigan 48025

Minnesota

C T Corporation System - 405 Second Avenue, South - Minneapolis, Minnesota 55401
612.333.2524 (fax)
612.333.4315 (phone)

Mississippi

C T Corporation System - 631 Lakeland East Drive - Flowood, Mississippi 39208

Missouri

C T Corporation System - 120 South Central Ave. - Clayton, Missouri 63105-1705

Montana

C T Corporation System - 40 West Lawrence - Helena, Montana 59601

Nebraska

C T Corporation System - 301 South 13th

Street, Suite 500 - Lincoln, Nebraska 68508

Nevada
The Corporation Trust Company of Nevada-
6100 Neil Road, Suite 500 - Reno, Nevada
89511

New Hampshire
C T Corporation System - 9 Capitol Street -
Concord, New Hampshire 03301

New Jersey
C T Corporation System - 820 Bear Tavern
Road - West Trenton, New Jersey 08628

New Mexico
C T Corporation System - 123 E. Marcy
Street - Santa Fe, New Mexico 87501

New York
C T Corporation System - 111 Eighth Ave -
New York, New York 10011

North Carolina
C T Corporation System - 225 Hillsborough
Street - Raleigh, North Carolina 27603

North Dakota
C T Corporation System - 314 East Thayer
Avenue - Bismarck, North Dakota 58501

Ohio
C T Corporation System - 1300 East 9th
Street - Cleveland, Ohio 44114

Oklahoma
C T Corporation System - 735 First National
Building - Oklahoma City, Oklahoma 73102

Oregon
C T Corporation System - 601 SW Second
Ave, Suite 2050 - Portland, Oregon 97204

Pennsylvania
C T Corporation System - 1515 Market Street
- Philadelphia, Pennsylvania 19102

Puerto Rico
C T Corporation System - #361 San Francisco
Street, Penthouse - Old San Juan, PR 00901

Rhode Island
C T Corporation System - 10 Weybosset
Street - Providence, Rhode Island 02903

South Carolina
C T Corporation System - 75 Beattie Place -
Two Insignia Financial Plaza - Greenville, South
Carolina 29601

South Dakota
C T Corporation System - 319 South Coteau
Street - Pierre, South Dakota 57501

Tennessee
C T Corporation System - 530 Gay Street -
Knoxville, Tennessee 37902

Texas
C T Corporation System - 350 N. Saint Paul
St., Dallas, TX 75201

Utah
C T Corporation System - 50 West Broadway
- Salt Lake City, Utah 84101

Vermont
C T Corporation System - 148 College Street
- Burlington, Vermont 05401

Virginia

C T Corporation System - 5511 Staples Mill
Road - Richmond, Virginia 23228
Washington
C T Corporation System - 520 Pike Street -
Seattle, Washington 98101
West Virginia
C T Corporation System - 707 Virginia Street,
East - Charleston, West Virginia 25301
Wisconsin
C T Corporation System - 44 East Mifflin
Street - Madison, Wisconsin 53703
Wyoming
C T Corporation System - 1720 Carey Avenue
- Cheyenne, Wyoming 82001

QUIK INTERNET (00/00)

Contact name Art Lykken
Online Service Quik Internet (NW Phoenix Office)
Online Service Address 2855 W. Cactus Road, Suite 288, Phoenix, AZ 85029
Voice Number (602) 298-2200
Fax Number (602) 789-6014
E-Mail art_lykken@nwphx.quik.com

RCN INTERNET (12/01)

Contact Name Ava Callison, Custodian of Records
Online Service erols.com, javanet.com, ultranet.com, ultra.net, massed.net, nai.net,
interport.com, enteract.com, 21stcentury.com,
rcnchicago.com., dnai.com, brainstorm.com, and starpower.net.
Online Service Address RCN Corporate Legal Department, 105 Carnegie Center, Princeton, NJ 08540
Voice Number 703-208-5461
Fax Number 703-280-8793
E-Mail Ava.Callison@rcn.com

(As of 12/29/98, Erols and it's sister ISPs were rolled into a single ISP under RCN.COM. Existing customers will maintain their E-Mail addresses but new customers will be user@rcn.com.)

Faxed subpoenas/warrants/etc. will be accepted if a postal copy follows, and this is noted on the faxed document.

ROAD RUNNER (10/01)

SEE TIME WARNER

SAFE ACCESS (00/00)

Contact name Tom S. Boggess IV
Online Service Safe Access
Online Service Address 1501 Forest Meadows Street, Flagstaff, AZ 86001
Voice Number (520) 779-5066
Fax Number (520) 774-7867
E-Mail tboggess@safeaccess.com
Main line (520) 526-6069

SAHUARONET COMMUNICATIONS (00/00)

Contact Name Lawrence O. Sawicki
Online Service SahuaroNet Communications
Online Service Address P.O. Box 91572, Tucson, AZ 85752
Voice Number (800) 425-9596
Fax Number (800) 425-9596
E-Mail sawicki@sahuaro.net

SAVVIS (02/04)

Contact Name Hai Chau Pham
Online Service Savvis
Online Service Address 4650 Old Ironsides Dr, Santa Clara, CA 95054
Voice Number 408-884-6536
Fax Number 408-346-2308
Corporate Office Number 408-346-2200
E-mail Address Linda.Raedy@email.savvis.net
(Please e-mail a heads-up before faxing court documents)

SBC INTERNET SERVICES (10/04)

Contact Name Rhonda Compton
Online Service SBC Internet Services
Online Service Address 1010 N. St. Mary Street, #1403, San Antonio, TX 78215
Voice Number 210-246-8611
Fax Number 210-246-8699

Service of subpoenas, search warrants and court orders via facsimile with hard copy via US mail.
Please be specific when requesting IP information to include IP, address, date, time and time zone.
Response time is 7-10 days.

SITECDS.COM (10/01)

Contact Name
Online Service
Online Service Address 1127 High Ridge Rd., Stamford, CT 06905-1203
Voice Number 888-899-1210
Fax Number

SNET.NET (SOUTHERN NEW ENGLAND TELEPHONE COMPANY) (10/04)
SEE SBC INTERNET SERVICES

SOUTHWESTERN BELL INTERNET SERVICES (10/04)
SEE SBC INTERNET SERVICES

SPEAKEASY (2/02)

Contact Name Daniel Simonton, Network Abuse Lead
Online Service Speakeasy.net
Online Service Address 2222 2nd Ave., Seattle, WA 98121
Voice Number 800-556-5820
Fax Number 206-728-1500

SPRINT COMMUNICATIONS (10/04)

Contact Name Attn. Melanie Zimmer
Online Service Sprint Communications Co. LP
(or division name such as United Telephone, Sprint PCS, etc)
Online Service Address 6480 Sprint Pkwy Overland Park, KS 66251
Voice Number 913-315-7710
Fax Number 913-315-0736
Corporate Security 888-877-7330

SUREWEST BROADBAND (09/04)

Contact Name Julie
Online Service SureWest Broadband
Online Service Address 200 Vernon St., Roseville, CA 95678
Fax 916-773-5576
Voice 916-772-2000

TDS TELECOM (10/01)

Contact Name Warren Mutsch
Online Service TDS.Com
Online Service 301 South Westfield Road, Madison, WI 53717
Voice Number 608-664-5432
Fax Number 608-664-5499

TIME WARNER ROADRUNNER (OHIO, HAWAII & TEXAS) (01/05)

Contact Name Christine Dzujna (Time Warner); W. Mark Herrick, RoadRunner Director of Security
Online Service Time Warner
Online Service Address 290 Harbor Drive, Stamford, CT 06902 (Time Warner); 13241 Woodland Park Dr., Herndon, VA, 20171 (Roadrunner)
Voice Number 203-328-0645 (Time Warner); 703-345-3416 (Roadrunner NOC)
Fax Number 203-328-4840 (Time Warner); 703-345-3607 (Roadrunner)

(According to officers working cases with TW/RR, TW will maintain logs for 90 days and their notification policy is to withhold user notification with a preservation letter, but to notify on C.O. or S.W. service unless otherwise notified to not do so.)

TRIPOD/TERRALYCOS/ANGELFIRE.COM (09/03)

Contact Name Jamie Carney, Manager of Network Abuse
Online Services Angelfire.com, Tripod.com, TerraLycos
Online Service Address 100 5th Ave., Waltham, MA, 02451
Voice Number 781-466-7029
Fax Number 781-466-7000
E-Mail jaime.carney@corp.terralycos.com

TERRALYCOS / ANGELFIRE.COM / TRIPOD/ (09/03)

Contact Name Jamie Carney, Manager of Network Abuse
Online Services Angelfire.com, Tripod.com, TerraLycos
Online Service Address 100 5th Ave., Waltham, MA, 02451
Voice Number 781-466-7029
Fax Number 781-466-7000
E-Mail jaime.carney@corp.terralycos.com

TERRANOVUS.NET (02/05)

Contact Name Gabriel Pulido (Owner/Manager)
Online Service Terranovus.Net
Online Service Address 4325 Sun 'n' Lake Blvd, Suite 101, Sebring, FL 33872
Voice Number 866-866-4638
Fax Number 863-471-1183

UBID (03/02)

Contact Name Maranda Rife, Eric Cerevic
Online Service ubid.com
Online Service Address 8550 West Bryn Ave., Suite 200, Chicago, IL, 60631
Voice Number 217-554-2956
Fax Number
Email marandar@cs.ubid.com, ericc@cs.ubid.com

UNCENCOSORED (10/01)

Contact Name
Online Service
Online Service Address C/O Mountain Interest Services, 1735 Market St., Suite A, Philadelphia, PA 19103
Voice Number 775-328-1136
Fax Number

USA.NET (00/00)

Contact Name Brenda Mientka
Online Service USA.Net, Inc.

Online Service Address 1155 Kelly Johnson Blvd., Suite 400, Colorado Springs, CO 80920
Voice Number 719-265-2930
Fax Number 719-265-2922

US WEST COMMUNICATIONS (00/00)

Contact Name Custodian of Records
Online Service US West Communications
Online Service Address 1801 California, Suite 3250, Denver, CO 80202
Voice Number 303-896-2522
Fax Number 303-896-4474

(Accepts Fax or hand delivery of criminal subpoenae and delivery via registered agent CT Corp for all civil subpoenae.
No mail delivery is accepted.)

UUNET (MCI) (01/04)

Contact Name General Counsel
Person to Call Becky
Online Service UUNet
Online Service Address 22001 Loudoun County Parkway, Ashburn Virginia 20147
Voice Number 703-886-8849
Fax Number 703-886-0144

VERIZON (Formally Bell Atlantic) (08/03)

Contact Name
Online Service Verizon,
Online Service Address 1095 Avenue of the Americas Room 2900, New York, NY 10036
Voice Number 212-395-0521, 800-997-3287 (Verizon Security)
Fax Number 212-921-4636
LE Number 800-451-5242, Option 4

VERIZON ON-LINE (GTE.net LLC legacy) (10/01)

Contact Name Scott Lebedo, Legal Compliance and External Affairs
Online Service Verizon On-Line, BellAtlantic.net, GTE.net (GTE.net LLC Legacy)
Online Service Address 4055 Corporate Drive, Grapevine, TX 76051
Voice Number 214-513-6807
Fax Number 214-513-6795
1-800-483-2280 – Non Business hours and emergency only
Email Investigations@ins.gte.com
(Non-Business hours and Emergencies Contact Operation Support Center @ 800-483-2280)

VERIZON WIRELESS (Formally Airtouch) (02/04)

Contact Name
Online Service Verizon Wireless
Online Service Address CellCo Partnership d/b/a/ Verizon Wireless, 51 Chubb Way Branchburg, NJ 08876
Voice Number 908-429-3885
Fax Number (Subpoena) 908-203-5876/5878
Fax Number (Court Order) 908-203-5875/5877

VOYAGER.NET INC / CORECOMM (01/01)

Contact Name Rick Gould
Online Service Voyager.net, Inc. / CoreComm
Online Service Address 2875 Eyde Parkway, East Lansing, MI 48826
Voice Number 517-324-7228
Fax Number 517-324-8965

WEBTV (A Division of Microsoft) (03/02)

Contact Name James Whitright
Online Service MSN TV Service
Online Service Address
Voice Number 650-705-6603
Fax Number 650-727-3490

E-Mail Contact

WEBZONE (08/00)

Contact Name: Kevin Mooney
Online Service: Webzone
Address: 810 S. Cincinnati Avenue Suite #105, Tulsa, OK 74119-1601
Phone: 918-587-1526
E-Mail: kevinm@webzone.net

WILD APACHE INTERNET (00/00)

Contact Name Jane or Del Winiacki
Online Service Wild Apache Internet
Online Service Address P.O. Box 70, Clarkdale, AZ 86324
Voice Number (520) 639-3331
Fax Number (520) 649-3025
E-Mail jane@wildapache.net
Main line (520) 649-3020

WINBEAM WESTMORELAND (08/03)

Contact Name Rich Alloway
Online Service cobweb.net, westol.com, helicon.net, hhs.net, charterpa.net, winbeam.com
Online Service Address 302 West Otterman Street, Greensburg, PA 15601
Voice Number 724-830-4900
Fax Number 724-853-0361

WOWLINK.COM (10/01)

Contact Name Russ Ferguson
Online Service
Online Service Address P.O. Box 265, Triangle, VA 22172
Voice Number 703-445-9541
Fax Number 703-445-0862

WORLD WIDE NET INC (08/03)

Contact Name Dave Cundiff, System Administrator
Online Service
Online Service Address 30927 Schoolcraft Rd., Livonia, MI 48150
Voice Number (734) 943-2009, (734) 513-7707
Fax Number (734) 513-7705

X.COM / PAYPAL (12/01)

SEE EBAY

XMISSION LLC (00/00)

Contact Name Peter Ashdown
Online Service Xmission LLC
Online Service Address 51 East 400 South, Suite 200, Salt Lake City, Utah 84103
Voice Number 801-539-0852 (General) 801-990-0816 (Direct to Ashdown)
Fax Number 801-539-0853

XO COMMUNICATIONS, INC. (10/01)

Contact Name Elizabeth Hudeck, Supoena Administrator
Jim Tobias, Network Investigation
517-758-6500 (Voice)
517-758-6510 (Fax)
Jim@abuse.cnchost.com
Online Service XO.Com, Nextlink.Com, Concentric.Com
Online Service Address 4800 Concentric Blvd, Saginaw, Mich. 48604
Voice Number 800-932-8501 (Subpoena and Abuse)
Fax Number 517-758-6698

XOOM.COM INC (00/00)

Contact Name Elaine Mederer (Elaine@xoom.com)
Online Service Xoom.Com Inc
Online Service Address 300 Montgomery Street, 3rd Floor, San Francisco, CA 94104
Voice Number 415-288-2500 Ext. 2656
Fax Number 415-772-1770

(Elaine prefers NOT to be called, instead please either Fax or e-mail her.)

XTRA, TELECOM INTERNET SERVICES (03/02)

Contact Name Des Berryman, XTRA Security Assurance Coordinator
Online Service XTRA Limited
Online Service Address Private Bag 92028, Auckland, New Zealand
Voice Number +649-355-5939
Fax Number +649-362-8028
E-mail des.berryman@team.xtra.co.nz or security@xtra.co.nz

XYZ29.COM (10/01)

Contact Name Courtney Williams (Legal Dept)
Online Service
Online Service Address 7124 Owensmouth Ave., Canoga Park, CA 91303
Voice Number
Fax Number 818-598-0733

YADKIN VALLEY TELEPHONE MEMBERSHIP CORP (12/04)

Contact Name Jim Crabtree
Online Service Yadkin Valley Telephone Membership Corp
Online Service Address 1421 Courtney-Huntsville Road, Yadkinville, NC 27055
Voice Number 336-463-5022
Fax Number 336-463-5005

YAHOO, INC (09/03)

Contact Name Yahoo! Custodian of Records
Online Service Yahoo!
Online Service Address 701 First Ave., Sunnyvale, CA 94089
Contact Number 408-349-3300
Fax Number 408-349-7941

Yahoo charges an hourly rate for each subpoena compliance.

According to Yahoo customer service, the "official" way for LE to reach Yahoo is to dial 408-349-3687 and leave a message. This mailbox is checked once daily. LE may also send a fax to 408-349-7941. For emergencies, LE can call 408-349-5400 and request "security" to have someone paged.

ZEKE'S GENERAL STORE (09/03)

Contact Name Ellen Serafini
Online Service Zeke's General Store, Inc.
Online Service Address 5000 West US Highway 70, Central, AZ 85531
Voice Number (520) 428-1112
Fax Number (520) 428-1118
E-Mail zeke@zekes.com

WIRELESS CARRIERS

The below information on wireless carriers has been gleaned from e-mails on the lists. The information has not been validated and is pending.

AT&T Wireless:

If the carrier is AT&T Wireless, send the subpoena to:
Cingular Wireless (Formerly AT&T Wireless)
ATTN: Custodian of Records
PO Box 24679
West Palm Beach, Florida 33416
Phone: (800) 635-6840
Fax: (888) 938-4715

If the carrier is Cingular, send the subpoena to:
Cingular Wireless
ATTN: Custodian of Records
5600 Glenrich Drive #G418
Atlanta, GA 30342
Phone: (866) 254-3277
Fax: (866) 856-0149

WorldNet

919-319-8187 - Special Investigations

Verizon Wireless:

VERIZON WIRELESS

Cellco Partnership dba Verizon Wireless
Verizon Wireless Legal Compliance
Attn: Custodian of Records
51 Chubb Way
Branchburg, NJ 08876
Tel: 908-306-4200
After Oct 10th, Tel: 908-429-3885
Fax for Subpoena requests: 908-203-5878
Fax for Court order requests: 908-203-5875

Verizon:
-Subpoena - 908-429-3885
-800-366-1822
-Security - 908-306-7283

Sprint:

-Corp. Security - 888-877-7330

SPRINT
General Security Manager, P.H. Kelly Jr.
14111 Capital Boulevard

Wake Forest, NC 27587-5900
Tel.(919)554-7497
Fax. (919)554-7913

SPRINT
P.O. Box 3555
Mansfield, Ohio 44906
Tel: (419) 755-8748
Fax: (419) 774-0368
Shirley Harrison

TMobile:
-973-292-8911

MetroPCS
- 214-265-2550 (2530)

Nextel
Security - 703-394-3000
703-433-8403
Jeff Porter - 703-433-4398

NEW ADDITIONS (TO BE ORDERED)

Cox-internet.com (02/04)
April Lindskog
1021 E. Southeast Loop 323
Tyler, TX 75701
903-939-7211 voice
903-939-7395 Fax

E-Trade (02/04)
Terry Paggi
Leader, Corporate Security
Work: (916) 859-8577
Fax: (916) 858-8854
Mobile: (916) 276-6162
E-Mail: terry.paggi@etrade.com
10951 White Rock Rd
Rancho Cordova, CA 95670

Paystone (02/04)
Tante Garcia
Work: 604-488-3939
Fax: 604-488-0202

50 Airport Parkway
Ste 168
San Jose, CA 95110

Bell South Telephone Co. (02/04)
Subpoena Compliance Ctr.
1960 West Exchange Place
Ste 165
Tucker, GA 30084
Fax or mail - NOT BOTH
fax 770.492.0211
tel 770.492.4560

Nextel Communications Inc. (02/04)
Subpoena Compliance
2003 Edmund Halley Drive
Mailstop 2E230
Reston, VA 20191
fax 703.433.8842
tel 703.433-8842

T-Mobile (02/04)
(Also handles Omni Point Communications Inc.
Law Enforcement Relations Group
4 Sylvan Way
Parsippany, NJ 07054
fax 973.292.8697
tel 973.292.8911
